

Factory of Fear FAQs

What am I required to bring at check-in?

You can arrive 15 minutes before your selected timeslot. At check-in we ask for you to bring your ticket via your phone or a printed ticket.

What is the ticket price for Factory of Fear?

Tickets are priced at \$25.00 per person.

How do I buy tickets?

Tickets are sold online in advance on our website and may be purchased online [HERE](#). Tickets are sold in timeslots. While we recommend purchasing tickets in advance, we will have a stand-by line to purchase tickets onsite and you will be placed in the next available group.

Is ARTfactory offering discounted group sales?

Yes. Group discounts are available when tickets are purchased in the same transaction and discounts will be automatically applied upon checkout. Groups of 10 or more will receive 10% off the total purchase amount.

What is the schedule of Factory of Fear?

The Factory of Fear will run on October 17, 18, 24, and 25, from 7:00PM-11:00PM. There will also be an additional Paranormal Activity Ticket available for midnight each night.

How does the timing work?

All tickets are sold in 30-minute increments. We ask that you arrive at least 15 minutes before your selected time entry to check-in and receive your dispatch group number. When your dispatch number is called, you may enter the queue. Groups are then welcomed into the Factory of Fear every 5-10 minutes.

Is this a walk-through?

This is an indoors walk-through haunted house on all four levels of our historic building. You enter through the front door, and follow the path up to the second and then third floor, taking the elevator down to the basement. ***Should you or anyone in your party need wheelchair accessibility, we ask that you call the ARTfactory prior to purchasing tickets so we can make appropriate arrangements for your timeslot.*** No strollers are allowed on the tour.

What happens in the event of severe weather?

The queue for the Factory of Fear takes place in the ARTfactory parking lot. The Factory of Fear attraction is completely indoors. Please ensure you look at the weather and wear appropriate clothing in case of heavy rain. The event is happening rain or shine, and closed umbrellas will be allowed inside the attraction.

Where is the entrance to Factory of Fear?

We ask all attendees to visit our parking lot on arrival where registration will take place.

What if I arrive late at my reservation?

ARTfactory staff will do our best to accommodate your ticket for a later slot the same night, but we cannot guarantee entry if our online registrations are sold out and our standby queue is also full.

What is the location of the ARTfactory?

The ARTfactory is located at 9419 Battle Street, Manassas, VA 20110

Where do I park?

There are various parking areas near the ARTfactory, as well as street parking (where available). Parking locations can be found [HERE](#). Please keep in mind, the ARTfactory parking lot will be unavailable during Factory of Fear.

Do I need to sign a waiver?

Yes. All guests must sign a waiver prior to entering The Factory of Fear. Waivers are automatically included with ticket purchases but can also be downloaded from our [website](#) and signed prior to arrival, or you may sign one on-site.

Are restrooms available?

No, there are no restrooms available during your time in the Factory of Fear. We anticipate your experience with the attraction taking no more than 20 minutes.

Will there be food and drinks?

Concessions and water will be available for sale in our parking lot as you wait to enter the house. No food or drink is allowed to be brought into the attraction.

Is this appropriate for kids?

While you know your children best, this experience is not recommended for youth under 14. All guests under 16 must be accompanied by an adult.

Can I dress up in costume?

To ensure the safety of guests, actors, and crew we do not allow guests to wear costumes or masks.

Are the performers allowed to touch me?

No.

Am I allowed to touch the performers?

No.